

OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
STATE OF NEW HAMPSHIRE
DIVISION OF HEALTH PROFESSIONS
Board of Pharmacy

Prescription Drug Monitoring Program

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Dear NHPDMP Account Holder:

The New Hampshire Prescription Drug Monitoring Program (NHPDMP) will be changing software systems on **Thursday, July 26, 2017**. We will be moving to the Appriss PMP AWARe system. Please find below key dates and important information about the upcoming transition.

In the new system, only one user account is allowed per email address. **Any accounts that share the same email address will NOT be transferred to the new system.** If your account is not transferred, you will have to submit a new registration application and wait for your account to be approved by the state administrator.

To ensure your account is successfully transferred to the new system, please verify that the email address listed on your account is unique. Log in to your existing [NHPDMP](#) account, click "User Management", then click "Update User Profile" to review and update your information. **Please complete all account updates by the end of business on July 6, 2017.**

If your account is transferred to the new system you will receive an email notification on 7/26/17 with the new website details, including login information and a guide for how to run a patient search.

Please be aware that there will be a delay in prescription history of up to 2 weeks during the transition. We appreciate your understanding and patience during this time.

Should you have any policy questions in the meantime, you may contact the New Hampshire Prescription Monitoring Program at either nhpdmp@nh.gov or 603-271-2350.

If you require assistance in gaining access to your existing NHPMP account, technical support can be reached at 855-353-9903 or at nhpdmp-info@apprisshealth.com.

Best Regards,

Michelle R. Ricco Jonas, B.S, CPM

Program Manager

NH Prescription Drug Monitoring Program