

NHPA Fall CE Conference September 10, 2017

Handout- Technicians

Health Literacy in Pharmacy: Challenges and Strategies for Communication

Mary Winkles, PharmD, DCE

1 hour of knowledge based CE

- Define health literacy principles and the impact of limited health literacy on patient health outcomes and health care costs
- Identify patients and situations where patient outcome may be at risk due to poor health literacy
- Discuss strategies to improve communication and understanding in daily patient encounters
- Recognize how adopting strategies to address health literacy challenges can reduce medication errors
 - 0837-9999-17-066-L04-T
 - <https://goo.gl/forms/1pWkVLkaTJJLjei1>

Advanced Practice Pharmacy Technicians “Expanding the role of Pharmacy Technicians”

Robert Stout, RPh, BSPHarm

2 hours of knowledge based CE

- Recall current studies on technician accuracy
- Discuss Technicians role in product verification, education and experiential requirements, NH Proposed Ph 1800 rules regarding Advanced Practice
- Recall House bill 469 requiring establishing Continuous Quality Improvement Programs
- Identify program requirements, Technician’s role in a successful program
 - 0837-9999-17-067-L03-T
 - <https://goo.gl/forms/Y1UFNffnf7mAtvl62>

Cholesterol Management: Making Sense of Treatment Guidelines

Kristine Ziembra, MSN, APRN, FNP-BC, CLS

1 hour of knowledge based CE

- Recall Cholesterol Treatment Guidelines, Utilization both “Brand” & “Generic” Pharmaceutical names: Past and Present *(PTCB 1.1)
- Discuss OTC, Herbal and Dietary Supplements, including but not limited to EPA/DHA Fish Oil and their role in lipid modification* (PTCB 1.6)
- Recall Statin “Safety” Concerns and potential “Side Effects”* (PTCB 1.5)
 - 0837-9999-17-068-L01-T
 - <https://goo.gl/forms/i5oNQhzNUw3r7Voz1>

Assessing Substance-Use Disorders: SBIRT (Screening, Brief Intervention, Referral to Treatment)

Devon Sherwood, PharmD, BCPP

1 hour of knowledge based CE

- Describe what SBIRT is and why healthcare providers should be utilizing it in all patients
- Recall the standardized process to execute and document SBIRT effectively without alteration in delivery methods or bias of results
- Discuss motivational interviewing techniques using the SBIRT model to assess a patients substance use risk
- Recognize a patient with risky substance use scores in the harmful or severe range and refer to an appropriate healthcare provider
 - 0837-9999-17-069-L04-T
 - <https://goo.gl/forms/TXnQ7RjiTJ9efWkl2>